



Oil & Gas Systems Limited

## After Sales Services



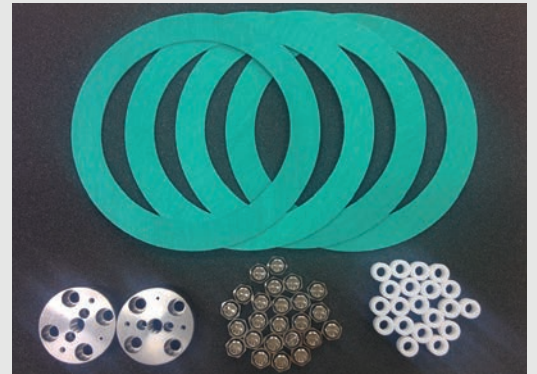
Oil & Gas Systems Limited (OGS) offers a range of after sales support services. Our services are discussed with customers prior to implementation, to ensure that all requirements are considered in line with each customer's corporate philosophy for operations and maintenance. All of our services can be provided not only for systems supplied by OGS but also for those supplied by others.

## Spares Logistics

OGS has direct access to all the spares that your installation might require. We can provide a full range of spares, responding rapidly to requests and can supply spare parts for our own equipment and other third party packages (following a site survey). Through planned maintenance schedules, management of spares and repair services, we can assist customers to plan their operations, thus reducing costs associated with downtime and excess inventory.

As part of our spares management we offer:

- Installation and commissioning spares, operational spares and insurance spares
- Spares stock retention
- Obsolescence management



## Upgrade and Modification

Having designed, engineered and supervised the installation and commissioning of a wide range of equipment packages, OGS is ideally positioned to help customers extend the life and functionality of their assets.

Examples of areas OGS are able to assist with include:

- Recommending package modification to increase capacity
- Replacement of key components to improve system performance
- Upgrade of metering flow computers and supervisory systems
- Upgrade of control systems
- Reduce measurement losses



## Site Services

The OGS site services team offers a range of supervision of installation and commissioning services including:

- Pre-commissioning mechanical installation checks to confirm correct installation and hook-up of equipment packages
- Site management of both equipment and subcontractors
- Mechanical, electrical, instrumentation and control installations that meet the most stringent operational and safety standards
- Connections to existing systems and apparatus
- Equipment commissioning tests to meet local regulatory requirements
- System commissioning assistance, to ensure the new system functions effectively within the customers framework
- Customer training for correct and safe operation of equipment

## Maintenance and Customer Care

We recognise that every customer is unique. One customer may simply want contact details for advice, while another may want OGS to provide a regular on-site maintenance programme.

A bespoke customer programme can be developed to provide supervision of preventative or planned maintenance activities.

OGS have Ariel trained service personnel who can offer support supervision for maintenance programmes for Ariel compressor installations whether supplied by OGS or others.

## Site Surveys

Our specialist engineers can perform site surveys or audits of existing equipment packages to:

- Provide a proposal to refurbish or replace equipment (components or complete systems)
- Evaluate the condition of packages and review their performance with area operations personnel
- Recommend debottlenecking actions to optimise package performance
- Identify any areas of routine maintenance that should be carried out during the next available maintenance shutdown period
- Identify any critical maintenance requirements that should be performed outside of routine maintenance operations
- Check onsite spares inventory



Oil & Gas Systems Limited

Since the company was established in 1989, we have continuously developed our approach to design, procurement, project management, assembly, test and supply of packaged equipment.

OGS was one of the first systems integrators to achieve ISO 9001 approval. Now, our approvals include:

- ISO 9001:2008 - Quality Management System Registration
- ISO/TS 29001:2010 - Petroleum, petrochemical and natural gas industries - Sector Specific Quality Management System
- OHSAS 18001:2007- Health & Safety Management System

We are approved by a wide range of operating companies world-wide which include BP, Shell, Chevron, BG, Saudi Aramco, PDO and ADNOC Group Companies, KOC and KNPC. We are also registered on the FPAL and Achilles databases for the UK (Supply Line) and Norway (JQS) and are a GE Global Source approved supplier.



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